QI in Clinics Pilot

January - April 2023



What is QI in Clinics?

QI in Clinics is a four-month training program designed to build capability and capacity for leading quality improvement (QI) work in primary health care, focusing on optimizing the clinical microsystem. The clinical microsystem is defined as the place where patients, families and clinical teams meet, and is most often comprised of a single clinic.



How can QI help my clinic?

Physicians and clinic staff are challenged to provide quality healthcare services within their clinic. A quality improvement approach can support clinics to use system thinking and measurements to drive meaningful changes. These changes can result in improved performance, eliminated waste, improved patient outcomes, and improved experience for both patients and clinic staff. By participating in the QI in clinic program, physicians and clinic staff will acquire the requisite quality improvement training needed to drive improvement in their clinic.

Who should take the program?

The program is open to primary care physicians and clinic staff who are interested in:

- Understanding more about the current state of their clinic
- Testing improvement ideas within their clinic
- Learning about ways to engage others in ideas or changes

Program cost

There is no cost associated for clinics that participate in QI in Clinics. We do ask that when you submit your registration form, you commit to participating in each of the scheduled program components.

Program goals

The goal of the QI in Clinics is to build a foundation of QI skills within primary health care clinics in Saskatchewan. By the end of the program, teams will be able to:

- Apply QI tools and methods to an improvement project on their clinical microsystem.
- Lead and facilitate an improvement project in their clinical microsystem.
- Coach and teach others in their clinical microsystem on QI tools and methods.

Program format

This program includes a mix of self-directed theory and virtual classroom instruction, along with experiential learning. By the end the 4-month learning program, participants will have built a Quality Improvement toolbox including techniques, tools, and knowledge to apply to future work in their clinic.

What is the time commitment?

Participants can expect to spend approximately 56 hours over the 4-month period on program-specific elements such as:

- Self-directed online learning modules
- Collaborative learning workshops
- Project work
- 1:1 coaching connections