QI in Clinics





What is QI in Clinics?

QI in Clinics is a four-month program designed to build capability for leading quality improvement (QI) work in primary health care, focusing on optimizing primary health-care clinics.



How can QI help my clinic?

QI can support clinics to use systems thinking and measurement to:

- Improve performance
- · Eliminate waste
- Better experiences for patients and clinics staff

Who should take the program?

QI in Clinics is designed for primary health-care clinics looking to improve processes, experiences or outcomes. Teams will consist of a physician(s), a medical office assistant and/or office manager, who will lead a clinic-wide improvement project. Teams can have two to five members attend the virtual workshops.

Program cost

There is no cost for clinics to participate. We ask that, once registered, clinics commit to participating in each of the program components.

Physicians can earn CME credits by completing the program. Renumeration for medical office staff may be available.

Program goals

Participants will build a foundation of QI skills within Saskatchewan primary health-care clinics. By the end of the program, teams will be able to:

- Apply QI tools and methods to an improvement project on their clinical microsystem.
- Lead and facilitate an improvement project in their clinical microsystem.
- Coach and teach others in their clinical microsystem on QI tools and methods.

Program format

This program is a mix of self-directed theory and virtual classroom instruction, along with experiential learning. This includes:

- Self-directed online learning modules
- Collaborative learning workshops
- Project work
- 1:1 coaching connections

What is the time commitment?

The time commitment is approximately 58 hours over a four-month period. Of this, approximately 15 hours is synchronous. Optional QI coaching is available for up to six months post-program.