



# Quality Improvement (QI) In Clinics



**PROGRAM LENGTH:**  
December 1 – April 18



**COST:**  
Free



**GROUP SIZE:**  
2 – 5 Participants

REGISTER TODAY



## ABOUT THE COURSE

**Quality Improvement (QI) in Clinics** is a four-month long program aimed at building foundational skills in quality improvement methodology for family physicians and their staff. This course will expand your existing toolkit to help meet your vision of optimized care, leading to improved performance, outcomes, and better experiences for patients and clinic staff.

## FORMAT & TIME COMMITMENT

QI in Clinics includes 58 hours of training over a four-month period. The program includes self-directed online theory, synchronous virtual instruction (approx. 15 hours), application of concepts to a QI project, and 1:1 coaching sessions.

## COST

There is no cost to participate and physicians can earn CME credits by completing the program. Renumeration for office staff may also be available. Contact [QlinClinics@hqc.sk.ca](mailto:QlinClinics@hqc.sk.ca) for more information.

## WHO SHOULD ATTEND

**QI in Clinics** is designed for family practices looking to improve processes, experiences, and outcomes. Teams will consist of two to five members and should comprise at least one physician, a medical office assistant and/or an office manager. Your team will work collaboratively to lead a clinic-wide improvement project.

## WHAT YOU'LL LEARN

Teams will work together to build their QI skills and apply them to a real-world topic within their clinic. By the end of this program your team will be able to:

- **Apply** QI tools and methods to an improvement project
- **Lead and facilitate** an improvement project within their clinic
- **Interpret** the Patient's Medical Home model and understand how QI can support quality of care for all patients
- **Implement** change leadership & change management strategies