









ABOUT THE COURSE

Quality Improvement (QI) in Clinics is a four-month long program aimed at building foundational skills in quality improvement methodology for family physicians and their staff. This course will expand your existing toolkit to help meet your vision of optimized care, leading to improved performance, outcomes, and better experiences for patients and clinic staff.

FORMAT & TIME COMMITMENT

QI in Clinics is an four-month training program, which includes self-directed theory, synchronous virtual instruction (approximately 15 hours), application of concepts to a QI project of your choosing, and 1:1 coaching sessions.

COST

There is no cost to participate and physicians can earn CME credits by completing the program. Renumeration for office staff may also be available. Contact QlinClinics@hqc.sk.ca for more information.

WHO SHOULD ATTEND

QI in Clinics is designed for family practices looking to improve processes, experiences, and outcomes. Teams will consist of two to five members and should comprise at least one physician, a medical office assistant and/or an office manager. Your team will work collaboratively to lead a clinic-wide improvement project.

WHAT YOU'LL LEARN

Teams will work together to build their QI skills and apply them to a real-world topic within their clinic. By the end of this program your team will be able to:

- Apply QI tools and methods to an improvement project
- Lead and facilitate an improvement project within their clinic
- Interpret the Patient's Medical Home model and understand how QI can support quality of care for all patients
- Implement change leadership & change management strategies



