

QI Power Hour with
Erika Stebbings, Jenna Mujer,
and Sherri Julé

Using Community Paramedicine to advance out-of-hospital care in Saskatchewan





Land Acknowledgement



Let's chat

Please share your questions, comments, and ideas in the chat during today's session.

| Past sessions

From policy to proven practice: Optimizing nursing roles

Speaker: Dr. Sandra Lauck

Advancing the Patient Medical Home Model

Speakers: Dr. Coralie Darcis & Dr. Emmett Harrison

saskhealthquality.ca/training-webinars/qi-power-hour-webinars





QI Power Hour is shared from across Saskatchewan...



Across Canada...



And around the world

SASKATCHEWAN
HEALTH
QUALITY
COUNCIL



QI Power
Hour

Building a healthier future: How Saskatchewan is shaping the next generation of health research

November 21, 9 a.m.

Guest speakers: Megan Vanstone & Emiliana Bomfim



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registration details in your inbox



| Introducing



Erika Stebbings

Manager

Community
Paramedicine Program



Jenna Mujer

Clinical Nurse Educator

Community
Paramedicine Program



Sherri Julé

Director & Chief

Emergency Medical Services
North & Community Paramedicine

Advancing Community Paramedicine Services in Saskatchewan

October 2025

Healthy People, Healthy Saskatchewan

The Saskatchewan Health Authority works in the spirit of truth and reconciliation, acknowledging Saskatchewan as the traditional territory of First Nations and Métis People.

VISION, MISSION, VALUES AND PHILOSOPHY OF CARE

VISION

Healthy People, Healthy Saskatchewan

MISSION

We Care.

We work together to improve health and well-being; every day, for everyone.

VALUES

- **COMPASSION: *We are caring.*** We practice empathy. We listen actively to understand each other's experiences.
- **ACCOUNTABILITY: *We are responsible.*** We own each action and decision. We are transparent and have the courage to speak up.
- **RESPECT: *We are collaborative.*** We treat everyone with kindness, dignity, and empathy. We honour diversity and value each person as an individual.
- **EQUITY: *We are committed to health equity.*** We recognize that factors such as geographic location, culture, and background are key determinants of health outcomes. We embrace the diversity of our teams, and work to remove barriers to ensure all Saskatchewan residents and communities can access high-quality care.
- **SAFETY: *We are aware.*** We commit to physical, psychological, social, cultural and environmental safety. Every day. For everyone.

PHILOSOPHY OF CARE: Our commitment to a philosophy of Patient and Family Centred Care is at the heart of everything we do and provides the foundation of our values.



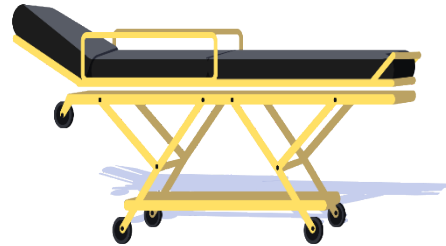
EMS Services in Sk

- 109 ground ambulance services operating in 108 different locations
 - 51 SHA owned and operated, 52 privately contracted and 2 First Nations services, 3 satellite sites and 1 Athabasca
- 196,500+ calls are responded to by Saskatchewan paramedics each year
- 1800+ registered paramedics
- 20 Advanced Life Support (ALS) Services approved to deliver ALS level of service 24 hours a day, 365 days a year. The remainder of services are Basic Life Support (BLS)
- An average of 538 emergency 911 events occur per day across the province
- 150, 000 patient transports



SHA Community Paramedicine Program

The Community Paramedicine Program is a model of care whereby paramedics apply their training and skills in “non-traditional” environments that support patients with lower acuity levels, often outside the usual emergency response and transportation model.

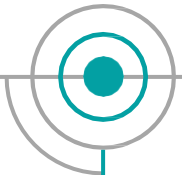


Community Paramedicine Program in Saskatchewan

A TIMELINE

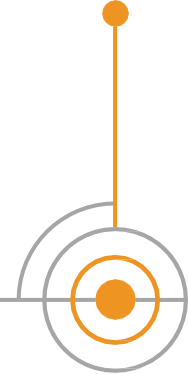


2009



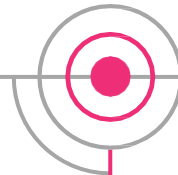
Ministry of Health
highlights the need for a
mobile health service
program

Community Paramedicine
Programming implemented
in Former Saskatoon Health
Region



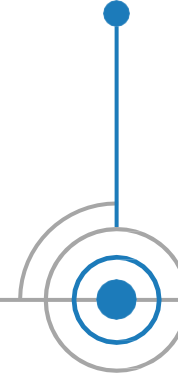
2011

2012



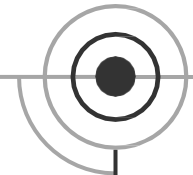
Growth within former health
regions – high variability
between programs

Saskatoon hosts the International
Round Table of Community
Paramedicine Conference



2016

2018



Saskatchewan begins
amalgamating process to
become the Saskatchewan
Health Authority (SHA)

Community Paramedicine Program

TIMELINE



SHA Provincial Community
Paramedicine Department
initiated

Accreditation Canada
Approval

44 SK Ground Ambulance
Services providing
Community Paramedicine
Programming

2019

2021

2023

2020

2022

EMS Current State &
Future Planning Needs
Stakeholder Event

38 Services providing
Community Paramedicine
Programming

39 SK Ground Ambulance Services
providing Community Paramedicine
Programming

47 Ground Ambulance
Services providing new
Community Paramedicine
Services

Community Paramedicine Program

TIMELINE



Provincial data dashboard
& measurement metrics
inform growth and
development

53 Ground Ambulance
Services offer Community
Paramedicine Services

2023

2024

2025

Designated a Leading
Practice by the Health
Services Organization

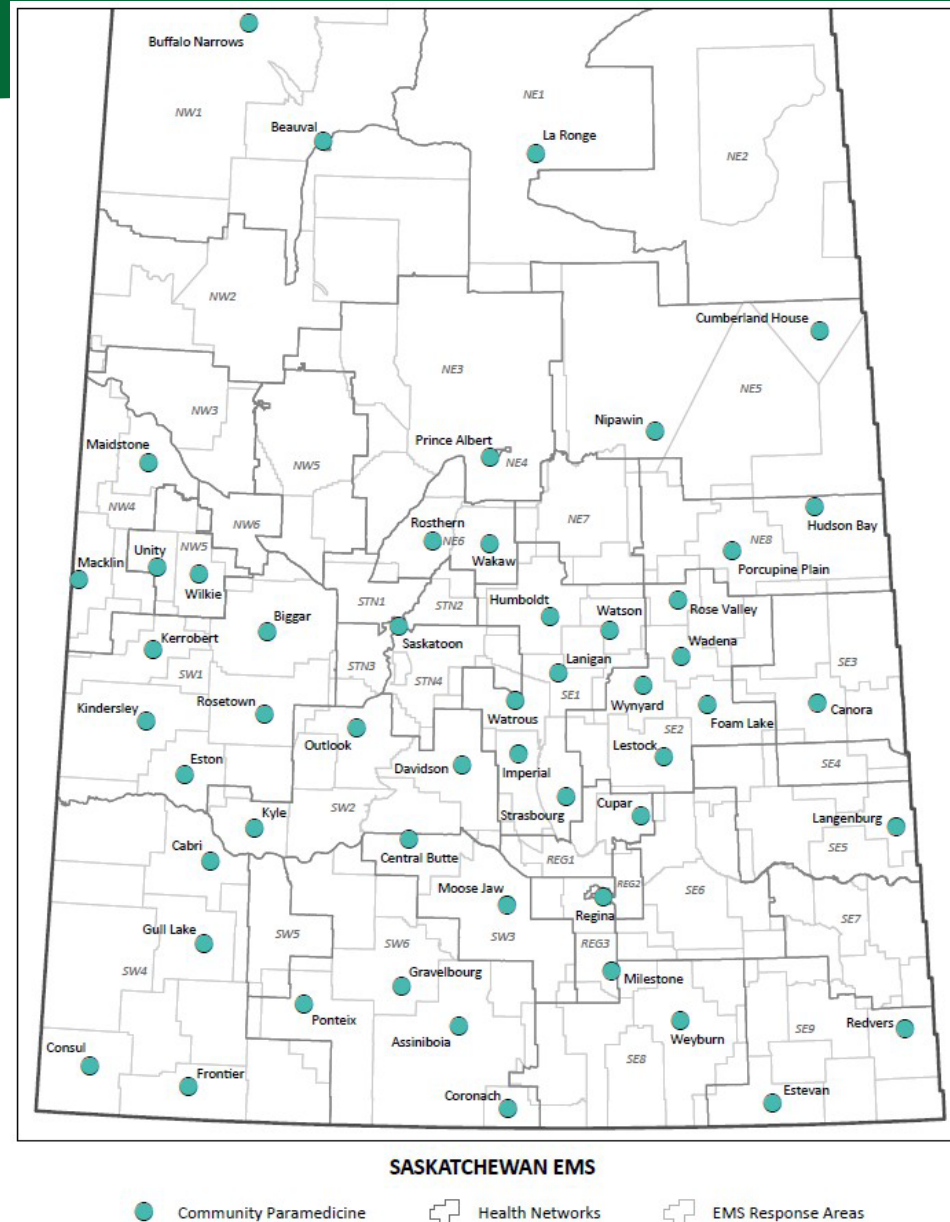
4 new to Community
Paramedicine Services

6 enhanced Community
Paramedicine Services

SHA Community Paramedic
Endorsement Training under
development

Community Paramedicine Service in Saskatchewan

Some Ground Ambulance Services serve within multiple health networks.



SHA Community Paramedicine Services

The SHA Approach

- **Locally Driven:**

Services vary by community based on local needs

- **Responsive & Evolving:**

- New to Community Paramedicine Ground Ambulance Services are added each year as the program expands

- **Needs-Based Approach:**

Services are based on measurable community needs

- **Two Deployment Models:**

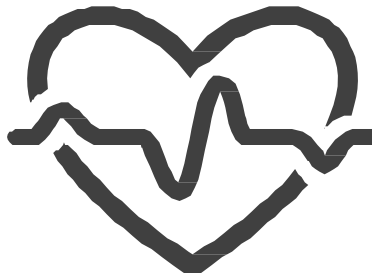
- Within existing EMS capacity
- Dedicated community paramedicine teams

Collaborative Care

Community Paramedicine Service uses a “collaborative care” model integrating paramedicine teams with the local health care team, including Most Responsible Prescribers (MRP), nurses, EMS personnel and community providers

Community Paramedicine services:

- provide patient-centered care
- support available health care services
- support system flow in areas such as acute care, emergency departments, long term care, etc.
- create dynamic multi-disciplinary working relationships



Collaborative Care

- Patient-centred care is our number one priority
- Four Key Stakeholders for every community paramedicine services event:
 - Patient +/- family
 - Care staff (RN, RPN, LPN, CCA, any staff involved in care)
 - MRPs
 - Paramedic



SHA Community Paramedicine Services

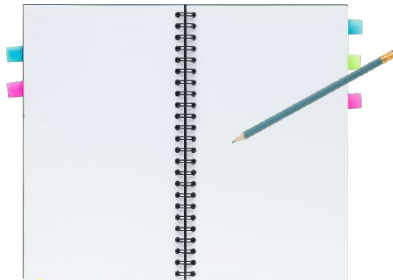
Community Paramedic: is an endorsed paramedic who has successfully completed the additional formal education required to earn the Community Paramedic designation available through the Saskatchewan College of Paramedics. The Community Paramedic has specialized knowledge and skills to provide care to chronically ill patients in a variety of unique practice environments and training specific to their role in the delivery of primary health care services. ⁽¹⁾

Paramedic Working in Community: is a paramedic working within the community setting, performing the work of the SHA Community Paramedicine model of care, operating within the standard scope of a paramedic in Saskatchewan.



Highlights

- Community Paramedicine Service is collaborative, innovative and flexible by design
- First Canadian Community Paramedicine Program to be accredited by Accreditation Canada in 2021
- Health Standards Organization recognized the SHA Community Paramedicine Program in SK as a leading practice in 2023



SHA Community Paramedicine Service

- Is an additional resource
- Is a health care provider to health care provider referral
- Is available when requested
- Does not replace people or programs
- Is most effective when we build collaboration between, and within, local teams
- If additional staffing are hired or services are changed, Community Paramedicine Services can redirect their supports to other work in a way that makes sense for the local community

Services Provided

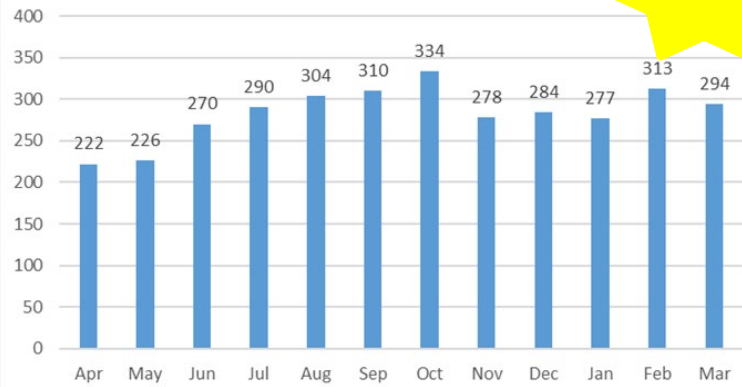
- Clinical Assessments & Diagnostics
- Catheter Care
- Dressing Changes
- IV therapy
- Medication Assistance
- Mobility Assistance
- Vital Sign Monitoring
- Clinical Illness/Disease Surveillance
- Emergency Department Supports
- Breakthrough Pain Management
- Medication administration
- Phlebotomy Services
- Wellness Checks



Community Paramedicine Services Data Overview

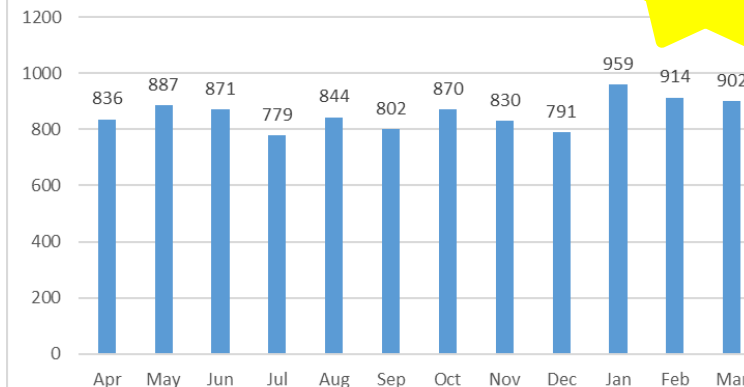
2023-24

ED Transfers Avoided



3,402

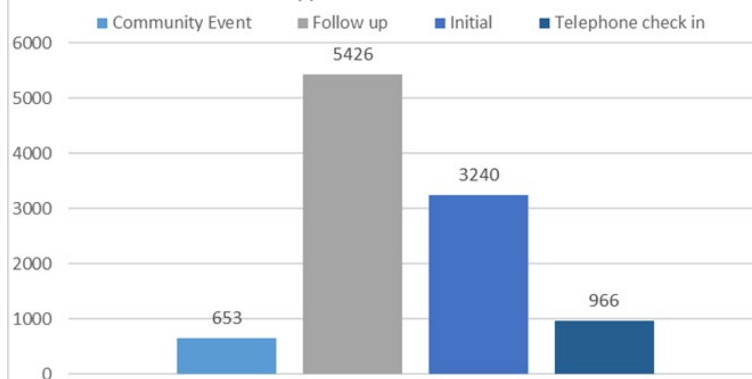
Total Care Events by Month



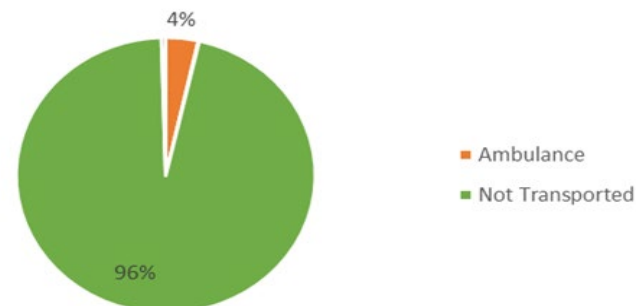
10,285

Over 10,000 patient care events were completed, with **96%** of those patients receiving care at home, or closer to home

Type of Care Events



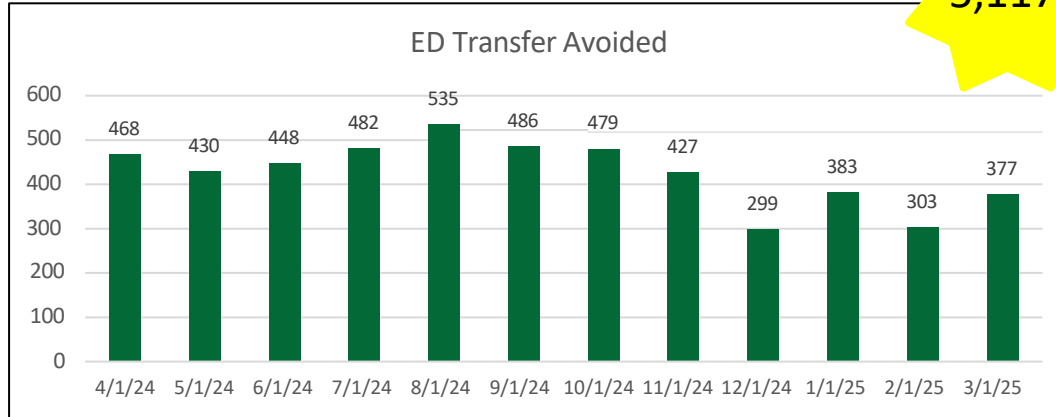
Care Closer to Home



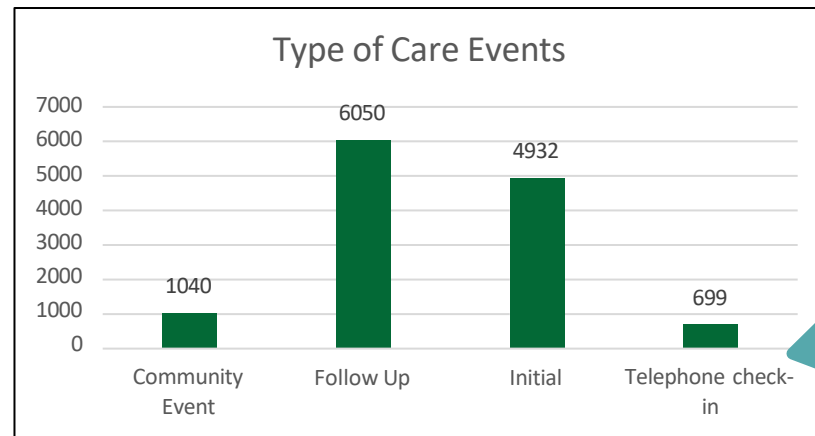
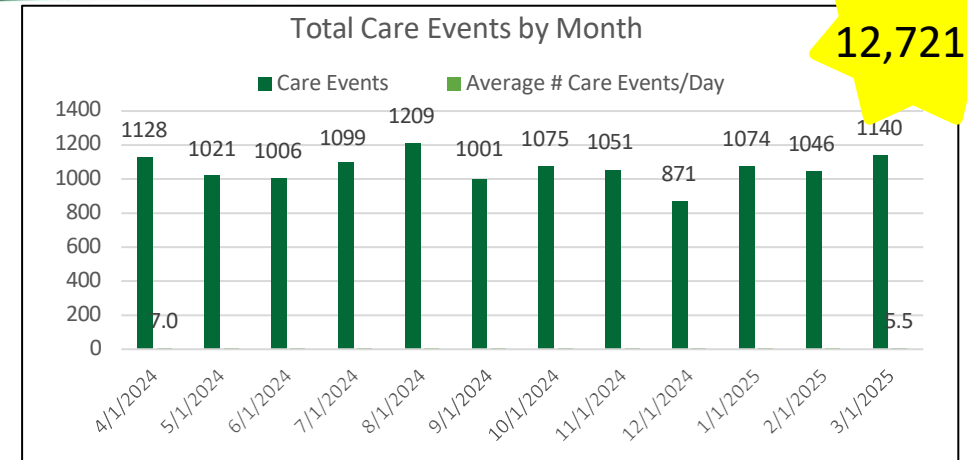
Community Paramedicine Services Data Overview

2024-25

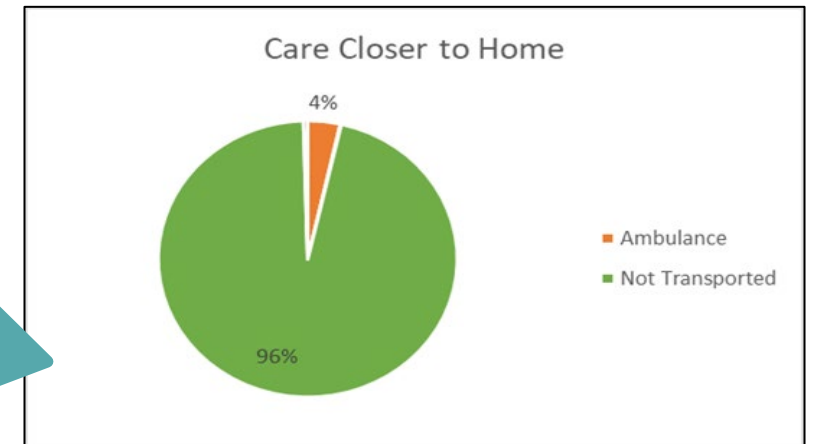
5,117



12,721



Over 12,000 patient care events were completed, with 96% of those patients receiving care at home, or closer to home



Patient Brochure

Patients can access Community Paramedicine Services by contacting their local physician, nurse practitioner, or health network teams.

What is Community Paramedicine?

Community Paramedicine (CP) is a model of care whereby **Paramedics Working in Community** apply their training and skills in “non-traditional” community-based environments, often outside the usual emergency response and transportation model. The Paramedic practices by applying a combination of core paramedic training, and when needed, specialized skills and specialized protocols in less urgent settings .



The Saskatchewan Health Authority works in the spirit of truth and reconciliation, acknowledging Saskatchewan as the traditional territory of First Nations and Métis People.



Where is Community Paramedicine located?

Community Paramedicine (CP) Setting: CP can take place in a variety of settings including, but not limited to working with SHA colleagues in: your home, health networks, continuing care, and acute care. CP is a collaborative care model which supports the health care team, including physicians, nurses, EMS staff and community care providers.



CS-PIER-XXXX

How to contact Community Paramedicine:

Clients and Patients can access CP services by contacting their local physician, nurse practitioner, or health network teams.



saskhealthauthority.ca

Healthy People, Healthy Saskatchewan



Community Paramedicine:

How Clients and Patients Access Community Paramedicine



CS-PIER-XXXX

November 2022

Referral Form for Health Care Providers

 Saskatchewan Health Authority		EMS & Community Paramedicine Referral Form	
The intent of this document is to operate as a fluid referral form between health care agencies and EMS. Please remember to fax to the appropriate professional(s).			
Date: _____	Gender: ☐ Male ☐ Female	Place sticker here (if used).	
Surname: _____	First: _____		
Birth date: _____	Personal Health Care Number: _____		
Phone Number: _____	Address: _____	Directions to home: _____ Postal Code: _____	
Copy ☐ Included or ☐ Requested: ☐ MAR ☐ Allergy/Intolerance Record ☐ Laboratory Results ☐ Other: _____			
Lives in: ☐ house ☐ apartment/condo ☐ assisted living ☐ personal care home ☐ LTC ☐ Other: _____			
Lives with: ☐ alone/self ☐ spouse ☐ parent ☐ child ☐ caregiver ☐ friend ☐ family ☐ Other: _____			
Referral to: ☐ EMS ☐ HC ☐ CPAS/Bedline ☐ OT ☐ PT ☐ SW ☐ CDM ☐ Other: _____		Referral From: ☐ EMS ☐ HC ☐ CPAS/Bedline ☐ OT ☐ PT ☐ SW ☐ CDM ☐ Other: _____	
Safety Considerations: Hazards /Precautions/ Special Considerations/Things to Note			
Pertinent Past Medical History			
☐ Diabetes ☐ Cardiovascular Disease ☐ Communicable Diseases: _____			
☐ Asthma/ COPD ☐ Rheumatic Diseases (RA/Lupus) ☐ Neurological Degenerative Disease			
☐ Mental Illness ☐ Osteoarthritis ☐ Surgeries: _____			
☐ Cancer ☐ Chronic Musculoskeletal ☐ Past Injuries: _____			
☐ Dementia Condition ☐ Other: _____			
Reason for Referral /Goals for Treatment: Assistance to ☐ manage OR ☐ monitor medical conditions			
☐ New condition ☐ Chronic condition Describe: _____			
Care Service Request:			
☐ Point of Care Testing – glucose reading		☐ Catheter Care	
☐ Discharge Supports		☐ Wellness Check	
☐ ECG		☐ Dressing Care – Basic	
☐ Fall Prevention/Assessment		☐ Vital Signs Monitoring	
☐ Hydration – solution, volume, rate, and duration of therapy orders are required		☐ IV Antibiotics ☐ 1 st Dose ☐ Subsequent Doses	
☐ Medication Assist		☐ Wellness Checks	
☐ Pain Symptom Management		During COVID -19 Pandemic Only	
☐ Phlebotomy/Lab Services		☐ Nasopharyngeal/Oropharyngeal Swab Collection	
		☐ Other: _____	

 Saskatchewan Health Authority		EMS & Community Paramedicine Referral Form	
Request Details – frequency, time of day, etc. (e.g.: TPR, BP 3x/week; BGM once weekly; BP q2d)			
Comments:			
Contact Health Care Team if:			
Connecting With Clients/Patients/Residents & Families			
Family notified of referral(s) if appropriate: ☐ Yes ☐ No If no, why not: _____			
Family member name/relationship: _____			
Name of person who contacted family: _____ Date: _____			
Connecting With Care Providers - *Denotes Required Field			
*Most Responsible Practitioner Name: _____		*Contact Number: _____	
*Emergency Medical Service (EMS) Name: _____		*Contact Number: _____	
Health Care Professionals (as appropriate to patient care needs):			
Home Care Team Contact Name: _____		Contact Number: _____	
Mental Health Team Contact Name: _____		Contact Number: _____	
Assessor/Coordinator Contact Name: _____		Contact Number: _____	
Other – Contact Name: _____		Contact Number: _____	
Referral Date: _____		Employee Name (print): _____	
Signature: _____			

Patient Experience Survey

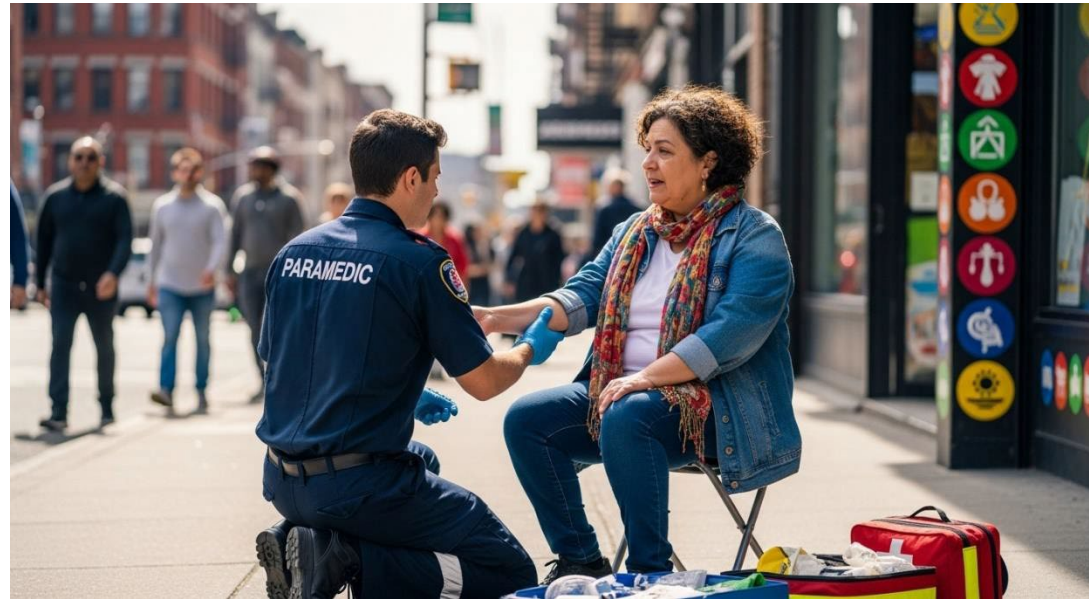
Patients can now share their experiences and voice through the Community Paramedicine Patient Experience Survey

My Care					
*If you select the wrong choice click "reset" to start again.					
	Not applicable	Never	Sometimes	Usually	Always
I was able to access services easily.	☐	☐	☐	☐	☐
					reset
My care was provided at times of day/week that worked for me.	☐	☐	☐	☐	☐
					reset
My care was explained to me in a way that I could understand.	☐	☐	☐	☐	☐
					reset
My questions were answered in a way that helped.	☐	☐	☐	☐	☐
					reset
I was involved as much as I wanted to be in decisions about my care.	☐	☐	☐	☐	☐
					reset
My gender/cultural values and those of my family or caregiver were respected.	☐	☐	☐	☐	☐
					reset
General Experience					
Overall, I would rate my experience with Community Paramedicine as: (1 is poor and 4 is excellent)		☐ 1 (Poor) ☐ 2 ☐ 3 ☐ 4 (Excellent)			
		reset			

Patient Experience

“Most comforting to seniors, especially living alone that this service is close and available. Many people here do not drive or have family close”

“I am pleased to have their help. They are a great bunch of helpful people.”



“Excellent service. Very useful service for my age group when you are with health issues.”

“Fantastic Service”

SHA Community Paramedicine Service

Summary

- Provides patient care event opportunities in the community
- Enhances patient flow & quality of care for patients
- Creates new & exciting inter-disciplinary collaborations
- Allows for creative solutions to provide additional patient care in the home
- Builds on capacity, skill sets and learnings of local paramedics
- Creates additional pathways for paramedics to engage in meaningful local work



Questions?

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References

1. Community Paramedic Endorsement – Saskatchewan College of Paramedics [Internet]. [cited 2024 Jun 4]. Available from: <https://collegeofparamedics.sk.ca/community-paramedic-endorsement/>

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Become a QI Power Hour speaker!



Register

Scan to sign up!



Present

Speak at Power Hour!



Get your socks

Receive I♥QI socks!

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